



## Facility

**Name:** *Full House Too* **License Number:** *150665*  
**Address:** *211 Florida, Alamogordo, NM 88310*  
**Phone:** *5754345179* **Fax:** *n/a* **E-mail:** *margareth@chinsnm.org*

## License Information

**Type:** *3 Star FOCUS Child Care Center* **Status:** *Licensed* **Issue Date:** *04/10/2018* **Expiration Date:** *04/09/2019*

## Capacity

**Over Age 2:** *60* **Under Age 2:** *33* **Night Care:** *0* **Playground:** *60*  
**Square Footage:** *0*

## Census

**Over 2:** *9* **Under 2:** *9*

## Classrooms

**Number of Classrooms:** *6*

## Days and Hours of Operation

<b>Monday</b> <i>6:30 AM - 6:00 PM</i>	<b>Tuesday</b> <i>6:30 AM - 6:00 PM</i>	<b>Wednesday</b> <i>6:30 AM - 6:00 PM</i>	<b>Thursday</b> <i>6:30 AM - 6:00 PM</i>	<b>Friday</b> <i>6:30 AM - 6:00 PM</i>
<b>Saturday</b> <i>Closed</i>	<b>Sunday</b> <i>Closed</i>			

## Inspection

**Date:** *12/11/2018* **Time In:** *3:34 PM* **Time Out:** *4:00 PM* **Purpose:** *Complaint*

## Licensure

8.16.2.11 A Types of Licenses	N/A
8.16.2.11 B Renewal of License	N/A
8.16.2.11 D Non-transferable Restrictions of License	N/A
8.16.2.12 A, K, M Licensing Actions and Administrative Appeals	N/A
8.16.2.17 E, F Surveys for Child Care Facilities	N/A
8.16.2.18 D Complaints	N/A
8.16.2.21 A Licensing Requirements	N/A

**Licensure (continued)**

8.16.2.21 B Capacity of Centers

N/A

8.16.2.21 C Incident Reporting Requirements

**Non-compliance**

*The center failed to notify parents or guardians in writing of an incident regarding incident which occurred within the facility.*

*Corrective Action Plan*

*Parents or guardians will be notified in writing of an incident that threatened or could have threatened the health or safety of children in the center.*

Regulation: 8.16.2.21.C.2.

Date to be Completed: 01/10/2019

**Administrative Requirements**

8.16.2.22 A Administrative Records

N/A

8.16.2.22 B Mission, Philosophy and Curriculum Statement

N/A

8.16.2.22 C Policy and Procedures

**Non-compliance**

*The center did not have available for review written policies and procedures covering the handling of complaints received from parents or any other person.*

*Corrective Action Plan*

*The center will complete written policies and procedures for the missing area(s).*

Regulation: 8.16.2.22.C.

Date to be Completed: 01/10/2019

8.16.2.22 D Family Handbook

N/A

8.16.2.22 E Children's Records

N/A

8.16.2.22 F Personnel Records

**Non-compliance**

*From the review of staff records, it was determined that documentation of administrative actions or reprimands was not being completed.*

*Corrective Action Plan*

*The center will complete documentation of administrative actions or reprimands and retain on file.*

Regulation: 8.16.2.22.F.1.m.

Date to be Completed: 01/10/2019

8.16.2.22 G Personnel Handbook

N/A

**Personnel & Staffing**

8.16.2.23 A Personnel and Staffing Requirements	N/A
8.16.2.23 B Staff Qualifications and Training	N/A
8.16.2.23 C Staff/Child Ratios and Group Sizes	N/A

**Services & Care of Children**

8.16.2.24 A Guidance	N/A
8.16.2.24 B Naps or Rest Period	N/A
8.16.2.24 C Additional Requirements for Infants and Toddlers	N/A
8.16.2.24 D Diapering and Toileting	N/A
8.16.2.24 E Additional Requirements for Children with Special Needs	N/A
8.16.2.24 F Additional Requirements for Night Care	N/A
8.16.2.24 G Physical Environment	N/A
8.16.2.24 H Social-Emotional Responsive Environment	N/A
8.16.2.24 I Equipment and Program	N/A
8.16.2.24 J Outdoor Play Areas	N/A
8.16.2.24 K Swimming, Wading and Water	N/A
8.16.2.24 L Field Trips	N/A

**Food Service**

8.16.2.25 B Meals and Snacks	N/A
8.16.2.25 C Menus	N/A
8.16.2.25 D Kitchens	N/A
8.16.2.25 E Meal Times	N/A

**Health & Safety Requirements**

8.16.2.26 A Hygiene	N/A
8.16.2.26 B First Aid Requirements	N/A
8.16.2.26 C Medication	N/A
8.16.2.27 A-D Illness Requirements for Centers	N/A

**Buildings, Grounds & Safety (continued)**

8.16.2.28 A-H Transportation Requirements for Centers	N/A
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**Buildings, Grounds & Safety**

8.16.2.29 A Housekeeping	N/A
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8.16.2.29 B Pest Control	N/A
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8.16.2.29 C Mechanical Systems	N/A
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8.16.2.29 D Water and Waste	N/A
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8.16.2.29 E Lighting, Lighting Fixtures and Electrical	N/A
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8.16.2.29 F Exits and Windows	N/A
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8.16.2.29 G Toilet and Bathing Facilities	N/A
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8.16.2.29 H Safety Compliance	N/A
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8.16.2.29 H3(f)(i)(k) Safety Compliance	N/A
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8.16.2.29 J Pets	N/A
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**Additional Comments**

*Survey is a result of a complaint.*

*Facility transparent and cooperative during the investigation process.*

*Areas marked as NA is not applicable to the survey.*

**Signatures**

Please Note: Per CYFD regulation NMAC 8.16.2, failure to comply with the corrective action plans noted above, may result in further action taken against the licensee.



Surveyor: Sandra Connolly



Facility Representative: Margaret Holguin